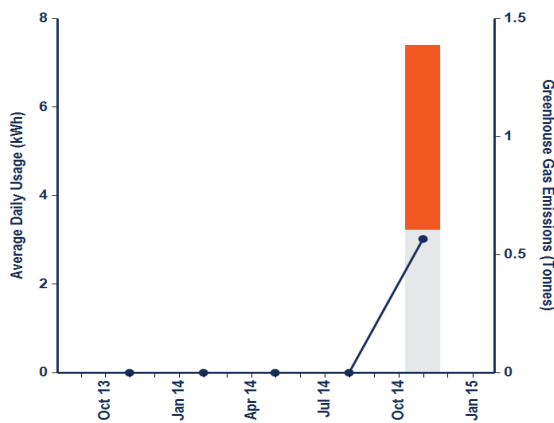


Invoice number	
Issue date	21 Nov 2014
Account number	
Total due	<b>\$250.44</b>
Due date	<b>21 Dec 2014</b>

## RECENT USAGE



Average cost per day	\$2.85	Peak
Average cost per day - Off peak energy	\$0.40	Off Peak
Average cost per day - Peak energy	\$0.83	Emissions
Average cost per day - Shoulder energy	\$0.58	
Average daily usage	7.40 kWh	
Indicative greenhouse gas emissions (tonnes) generated for this account	0.567 T	

For more information on climate change visit: [www.climatechange.gov.au](http://www.climatechange.gov.au)

## ELECTRICITY CHARGES SUMMARY

Supply period	22 Aug 2014 - 17 Nov 2014
Previous balance	\$0.00
Payments	\$0.00
Balance brought forward	\$0.00
Energy	\$277.37
Discount	-\$49.70
GST	\$22.77
Total new charges	\$250.44
<b>Total amount payable</b>	<b>\$250.44</b>



## ENERGY SAVING TIP NO. 1

**Turn off computer monitors every night. Monitors use more power than the computer itself.**

## PAYMENT SLIP

Account number	
Due date	21 Dec 2014
Total amount payable	<b>\$250.44</b>

NMI: 4102188520-8  
 Site Address:  
 Product: ERM Multi Business

Emergencies & Faults: 13 13 88  
 Network Provider: Ausgrid

## Electricity Usage Summary

Read Quality: Actual

Next Scheduled Read Date: 23/02/2015

Meter Number	Previous Read	Current Read	Multiplier	Usage
	22/08/2014	18/11/2014		kWh
014518-001			1	61.406
591985-001			1	299.991
591985-002			1	103.500
687860-001			1	186.265

## Pricing Calculations

Tariff: Business- Time Of Use	Quantity	Rate	Total
		Period: 22/08/2014 - 17/11/2014	
<b>Energy</b>			
Peak	149.541	44.6000 c/kWh	\$66.70
Shoulder	217.676	21.4600 c/kWh	\$46.71
Off Peak	180.445	11.8300 c/kWh	\$21.35
Controlled Load 1	103.500	10.2500 c/kWh	\$10.61
Supply Charge	88	150.000 c/day	\$132.00
Subtotal			\$277.37
<b>Discount</b>			
NSW Discount		17.92 %	-\$49.70
Subtotal			\$227.67
GST			\$22.77
<b>Total for NMI 4102188520-8</b>			<b>\$250.44</b>

## ACCOUNT ENQUIRIES

Call 1300 ERMPower (1300 376 769)  
 If you have account or payment enquiries please contact us on the above number.

## WRITTEN ENQUIRIES

If you wish to write to us please send to  
 PO Box 18042 Collins Street East,  
 Victoria 8003.

## HEARING OR SPEECH IMPAIRED

Call us via the National Relay Service  
 on 133 677.

## CONCESSION INFORMATION

Call 1300 ERMPower (1300 376 769)  
 Contact us for more information on  
 claiming your state or government  
 concessions.

## PAYMENT ASSISTANCE

Call 1300 ERMPower (1300 376 769)  
 If you are having difficulty paying your  
 account, please contact us to discuss  
 payment assistance.

## INTERPRETER SERVICE - 131 450

بخدمة الترجمة الخطية والشفهية  
 dịch vụ thông dịch  
 口译服务  
 傳譯服務

## COMPLAINTS

Call 1300 ERMPower (1300 376 769)  
 ERM is happy to assist with any  
 complaints you may have about our  
 services. If you are not satisfied with the  
 outcome you can contact the Energy  
 and Water Ombudsman NSW on 1800  
 246 545.



If mailing your payment please tear off this slip and return it with payment.

## HOW TO PAY



DEFT Reference Number

Credit Card:  
 To pay by Credit Card\*,  
 call 1300 301 090 or pay online at  
[www.ermpower.com.au/paymyaccount](http://www.ermpower.com.au/paymyaccount)



Bill Code 667287  
 Ref 3030 5237 7100 1019 7521

BPAY® Pay this bill via internet or phone banking.  
 Contact your financial institution to make a  
 payment from your nominated account.  
 Payment methods include cheque, savings  
 or transaction account.  
 More info: [www.bpay.com.au](http://www.bpay.com.au)



Direct Debit: To set up or change your direct debit\* details  
 visit [www.ermpower.com.au/paymyaccount](http://www.ermpower.com.au/paymyaccount)



Pay in person: Pay in cash, EFTPOS or cheque at any Australia Post Office.



Mail: Post this payment slip with your cheque or money order to:  
 ERM Power Retail Pty Ltd  
 DEFT Payment Systems  
 GPO Box 141  
 BRISBANE QLD 4001



\*494 303052377 10010197521

\*Surcharge Fees: Credit / debit cards are subject to a surcharge of 1.5% (incl. GST) for Visa & MasterCard, 1.87% (incl. GST) for AMEX and 2.31% (incl. GST) for Diners Card.  
 Dishonoured cheques or direct debits will result in a dishonour fee of \$25.00 (plus GST). This will be shown on your next bill.

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